



25 Harvest Road  
Fairport, New York 14450  
December 9, 2005

Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, NW  
Washington, D.C. 20554

Dear Sir:

I am writing to you in support of the petition for captioned telephone service being mandated by the FCC, per docket #03-123. Captioned telephone service is available in many states in our country, but not all, and not in my own state of New York. People who are hard of hearing have some residual hearing and do not necessarily want to depend on the relay system as their means of telephone communication. Captioned telephones would allow a person with residual hearing to hear the expression in a person's voice, and truly understand what is being said as it is being captioned for them.

I have been wearing hearing aids for the past 25 years, since age 38. I have a severe high frequency hearing loss, which means that I do not hear consonants at all without amplification. In order to hear on the phone, I must use a special amplified phone, which I pay for myself at home and which is much more expensive than the normal telephone. At the University of Rochester, where I am a lead analyst programmer, I have an amplified phone provided for me. I can hear people with low and loud voices, but have difficulty with women's voices and especially children's voices. My computer helps me to communicate at work, but sometimes you still have to use the phone!

Our first grandchild was born last month in Indiana and I would like to be able to communicate with her someday on the telephone. Presently, I cannot hear children on the phone, even with amplification.

A captioned telephone would allow me to be able to hear everyone of all ages on the phone. I depend on captioning on TV and at the movie theater. I believe captioning should be made available on telephones for those people who need it. The technology exists to provide it... it is a matter of the FCC mandating it.

Thanks for your attention to my request.

Sincerely,

Barbara S. Law

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